



Connie Roberts, SPHR, ARM

Risk Management Consultant

Connie Roberts was recruited out of college into a home office insurance company. As an intern, she underwent a two-year comprehensive corporate training program which acquainted her with the full range of insurance products and services available. She has held her property and casualty license for over fifteen years; however, she has spent most of her career as an in-house corporate risk manager in charge of risk assessment, mitigation and corporate safety planning.

She joined InterWest in 2007 and has brought a buyer's perspective to the risk control team. Connie has had hands-on experience in customizing specialized risk management programs, developing internal training procedures, and directing best practices for safety program implementation and risk assessment.

Connie is adept at analyzing a client's needs as well as designing safety programs to respond to those needs. Utilizing an enterprise risk management assessment approach she helps clients develop objectives for continuous safety improvement. Her role is to work hand in hand with InterWest's clients on their compliance issues with Cal OSHA, Injury and Illness Prevention Plans, Emergency Action Plans, Heat Stress Plans, ergonomics and monitoring employee training and job safety issues.

Connie graduated with honors from CSU Sacramento with a Bachelor of Arts degree. She holds the designation of Associate in Risk Management and has served on the board of the Risk and Insurance Management Society and has served as President of the Bay Area RIMS Chapter. She has taught Associate in Risk management certification for RIMS and risk management coursework for the Building Owners Management Association.

Connie has continued to develop and expand her technical insurance knowledge by obtaining additional expertise in her field. She is trained in First Aid, CPR/AED, Citizens Emergency Response, Disaster Animal Response and is a certified Red Cross lifeguard. She is a frequent public speaker and corporate trainer.

Connie and her family are very active in community service projects, and she truly understands the issues that corporations face with work-life issues impacting their business. Whether working with strategic corporate objectives or non-profit boards, she has proven that she is prepared to meet and exceed the client's needs.